Kirk Togashi is a security officer at the Sheraton Maui Resort & Spa. He has touched the lives of countless guests with his kindness, helpfulness, and ability to connect with all kinds of people; recovered lost property; saved lives; and shown guests the meaning of aloha. As an avid fisherman, he shares this passion with guests and even invites them to join him at his favorite spots to give them a once-in-a-lifetime experience. The civic-minded Kirk teaches children to fish and instills in them lessons about protecting the islands’ resources; he also helps coach his daughter’s softball team.

Claire Butler is the director of housekeeping at the Hilton Hawaiian Village, a responsibility she has held for more than half her 45 years with Hilton. She oversees an operation of 14 managers and 600 employees but still finds time to inspect the property, interact with staff, and send handwritten notes to housekeepers whenever she receives positive feedback from guests. Under Claire’s leadership, housekeeping has earned near-perfect scores from guests, an exceptional feat for a resort of this size.

The Hawai‘i Lodging & Tourism Association is a non-profit, statewide trade organization of lodging properties, lodging owners and management companies, suppliers, and related firms and individuals. Its missions are advocacy, education, and philanthropy. It was founded in 1977 and is the state’s largest, most diverse tourism industry organization. Today, HLTA consists of 700 members representing the state’s leading industry, 170 of which are lodging properties with over 50,500 rooms. 

Honolulu, Hawai‘i 96815
info@hawaiilodging.org  •  808-923-0407